Mario Galea

Head of Quality Assurance | Software Developer

CONTACTS

13. Triq Depiro-Gourgion, Lija, LJA1870, Malta.

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SPOKEN LANGUAGES

MALTESE (NATIVE)

ENGLISH (ADVANCED)

ITALIAN (INTERMEDIATE)

PROFILE

Experienced Software Developer in Quality Assurance Roles with 12+ years of experience providing professional test code, and leading QA Engineers.

Developer in Test for APIs, User Acceptance Tests, and Performance Tests. KPI and Objective driven.

WORK EXPERIENCE

Head of Quality Assurance - Asia and ROW

Bally's Interactive | MAR 2020 - Present

- Promoted to Head of Quality post JackpotJoy Group merge with Gamesys, with added responsibilities.
    - Leading a team of 17 Quality Assurance Engineers located in Software Development SCRUM Teams across the world.
    - Responsible for the Platform's Quality Assurance in Asia, Europe and Latin America
    - Building SMART Objectives in line with the VMOST for every QA Engineer
    - Setup a new QA Analysis team to efficiently measure LTFC, CFR and Platform Availability.
    - Introduced performance awareness within the organization with monthly reports followed by action retrospectives, to impact Development Teams and improve platform performance.
    - Owner of the Test Strategy
    - Owner of all Testing Frameworks within the organisation.
    - Responsible for the sportsbook platform in Latin America.

- Key Results
    - Monitoring and QA Alerting towards NOC, for critical user journey impacts on Production, as part of our Observability efforts.
    - CFR down from 12% to 4%, with an LTFC increment
    - LTFC metric changed from days to hours in a span of 3 years - 4 Days to less than 24 hour.

QA Automation Architect

Bally's Interactive | APR 2019 - JAN 2020

- Leading a Team of 4 QA Automation Engineers.
- Driving System wide Testing Activities via SCRUM Ceremonies, including daily stand-ups, sprint planning and retrospectives.
- Driving all Training and Workshops within the team.
- Owner of the Integration Testing Framework, developed in JAVA.
- Owner of the UAT Testing Framework, developed in TypeScript.

- Key Results:
    - Platform tech stack impact - Introducing Typescript in Testing Methods.
    - Ways of Working Impact - Introducing TDD and BDD as part of the Day to Day activities for the Scrum Team.

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TECHNICAL SKILLS

Skill	Rating
JAVA	★ ★ ★ ★ ★
TYPESCRIPT	★ ★ ★ ★ ★
C SHARP	★ ★ ★ ★ ★
HTML	★ ★ ★ ★ ★
CSS	★ ★ ★ ★ ★
K6	★ ★ ★ ★ ★
PYTHON	★ ★ ★ ★ ★
MYSQL	★ ★ ★ ★ ★
K6	★ ★ ★ ★ ★
GRAFANA	★ ★ ★ ★ ★
ALLURE	★ ★ ★ ★ ★

WORK EXPERIENCE

Snr. Software Developer in Test

Gaming Innovation Group - GiG | NOV 2016 - APR 2019

- Part of a Software Development SCRUM Team, responsible for all Quality Assurance activities within the organization Sportsbook ventures.
- Covering sportsbook test scenarios via BDD Automation, for both UATs developed in **Typescript** and Integration tests tests written in **C♯**.
- Responsible for all Sportsbook Incidents on Production.
- Assigned team trainee for all related Sportsbook Domain Knowledge
- Owner of the Test Environment
- Responsible for the Teams CI Pipeline

QA Automation Snr. Executive

Vodafone Malta | MAY 2015 - NOV 2016

- Part of a QA Automation Team, with one year as an Interim Team Lead.
- Owner of an auditing certified testing tool, testing prepaid cards depletion. Complete code re-write of the application, converting the app from **VB.net** to **JAVA**.
- Introduced Automatic Voice Depletion for any prepaid cards, with 2 way communication test runs. Application was written from scratch using JAVA.
- Owner of the UAT Framework, developed in Java.
- Performed multiple performance tests to discover the application under test breaking point - focusing specifically on stress testing.

QA Analyst

DNXCORP | DEC 2013 - MAY 2015

- Owner of all the companies Quality KPIs, with a specific focus on Defect resolution time, Deployment Frequency and Change Failure.
- Owner of a UAT Test Framework written in Java.
- Owner of all Test Cases within TestRail.
- Responsible for the organization deployment failures - Incidents.
- Introduced Quality Gates via local static code analysis, to tackle issues as early as possible. A failed quality gate will halt the release.
- Owner of the Test Environments.

Senior Software Tester

GFI Software | MAY 2009 - MAY 2012

- Promoted to a Senior role, with added responsibilities.
  - Owner of all Performance Testing Results reports
  - Mentor for Junior Software Testers.

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SOFT SKILLS

- Excellent Communication and interpersonal skills

- Strong Problem Solving and critical thinking abilities

- Effective Time Management and Organisational Skills

- Team Collaboration and Leadership

- Adaptability and Flexibility

- Empathy and Active Listening

- Conflict Resolution and Negotiation

REFERENCES

Mark Schembri, Team Lead,
GFI Software
M: +356 99895210

David Camilleri Duca, Team Lead,
GIG
M: +356 99887648

Daniel D'Anastasi, CC Admin,
Melita Cable PLC
M: +356 99423339

WORK EXPERIENCE

Software Tester

GFI Software | MAY 2009 - MAY 2012

- Part of a Team of Software Testers, responsible for all QA for the organisation's Fax Product - GFI Faxmaker
- Owner of the Test Environments, including Telecommunications Hardware - ISDN/CAPI Cards and GSM/COM Modems
- Responsible for the Integration certification for all hardware supporting GFI Faxmaker.
- Accountable for Product Release Failures - Incidents.
- Owner of all performance testing activities to capture memory leaks within the application (C++).

Datacenter Technician

BMIT Support Services | SEP 2007 - MAY 2009

- Part of a Team of Datacenter Technicians.
- Responsible for racking, installing, and configuring High Load IT Equipment for igaming clients - including HP/DELL/IBM servers, Cisco & Juniper switches and SAN Equipment.
- Providing network support to igaming clients, and escalating problems to backbone upstream providers.

Data Help Desk Technician

Melita Plc | NOV 2005 - SEP 2007

- Part of a Call Center team.
- Assisting and attending to Internet related issues of residential clients.

EDUCATION

- STC Pembroke

Certificate in Ethical Hacking | MAY 2012

- Clear Dimensions, Ta' Xbiex, Malta

CCNA - Certified Cisco Network Associate | MAY 2008 - MAY 2009

- Mikelang Sapiano Technical Institute / MCAST

Edexcel National Diploma in Telecommunications and Electronics Engineering | MAY 2001 - MAY 2005

- London College of Music

DipLCM in Concert Acustic Guitar Performance & Improvisation | JAN 2018 - Present

DipMusLCM in Music Literacy | JAN 2023 - Present